

JOHNSON COUNTY ORAL SURGERY



To Whom It May Concern,

It is a genuine pleasure to write this letter of recommendation for **Luke Draily Construction** and their incredible team. Managing the relocation of a busy oral surgery practice is no small undertaking, and from start to finish, they proved to be not just contractors, but true partners in our success.

Midway through our project, during a walkthrough that should have been routine, we discovered a significant issue: the construction team had been provided plans from our corporate office that were never approved by me or our surgeons. More importantly, those plans did not support the clinical flow, efficiency, or functionality required for a surgical practice. It was a stressful moment, one that could have easily derailed the project.

What happened next is what truly sets the Luke Draily Construction team apart.

Without hesitation, frustration, or blame, their team immediately shifted into solution mode. They listened carefully to our concerns, asked thoughtful questions, and worked collaboratively with us to reimagine the space in a way that actually worked for our providers, staff, and patients. They made last-minute changes, and then continued making adjustments, until the space felt right. At no point did we encounter resistance, impatience, or excuses. Their only priority was ensuring that we were satisfied with the final result.

Throughout the entire process, **Nathanael**, our superintendent, and **Darrin**, our project manager, were absolute lifesavers. Nathanael's presence on-site was reassuring and invaluable; his problem-solving skills, responsiveness, and genuine care for our project quickly made him feel like part of our team. Darrin guided the project with professionalism, calm leadership, and constant communication, ensuring we always felt informed and supported, even during the most challenging moments.

Luke Draily Construction did far more than build us a space, they helped protect the integrity of our practice and the experience we strive to provide our patients every day. Their willingness to go above and beyond, without complaint and with a consistently positive attitude, speaks volumes about their character and commitment to excellence.

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ORAL SURGERY**



We are deeply grateful for their work and would recommend **Luke Draily Construction** without hesitation to any organization seeking a construction partner who truly cares about getting it right.

Please feel free to contact our office if you would like the opportunity to see their work in person.

Warm regards,

Hayley Gray

Practice Leader

Johnson County Oral Surgery

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